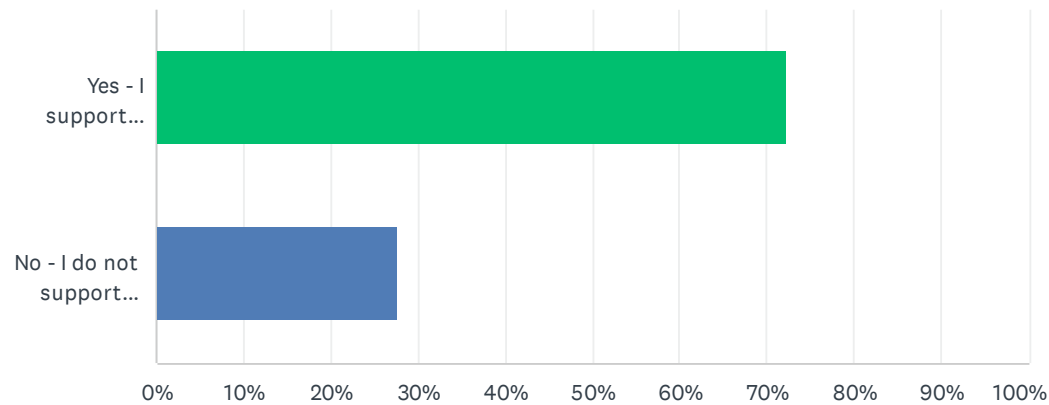


Q1 The board is recommending raising the capital contribution fee upon purchasing a home in our community from \$300 to \$1000. This is a one time fee charged to new incoming homeowners during closing upon the purchase of a home in the Reserve. These funds help offset capital expenses and support improvements to our community. Note: This was last increased in 2011 from \$200 to \$300.

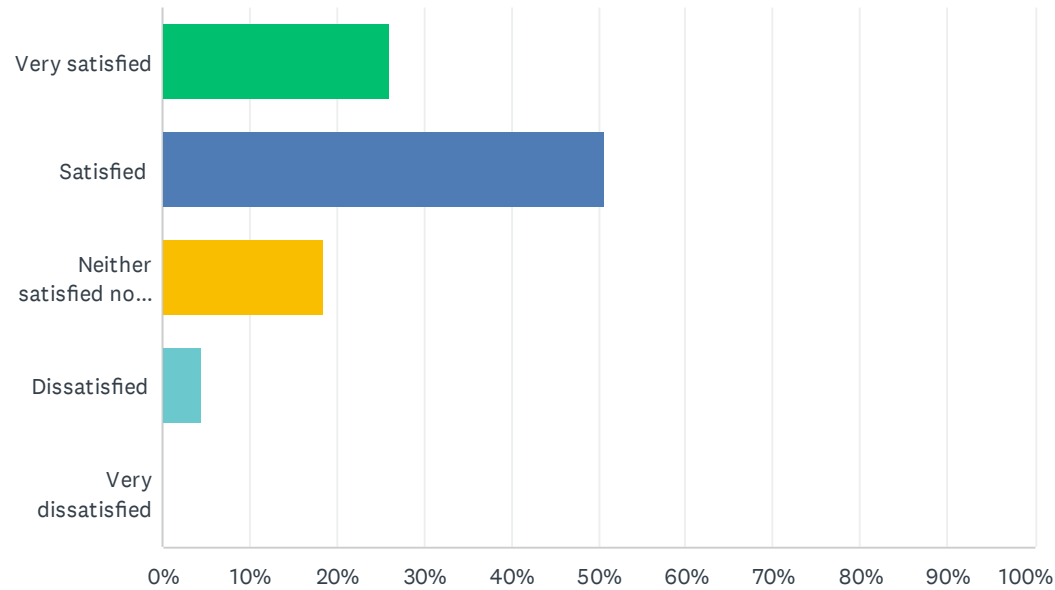
Answered: 126 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes - I support increasing this to \$1,000 to support capital improvements to our community.	72.22%	91
No - I do not support increasing this fee for supporting capital improvements to our community.	27.78%	35
TOTAL		126

Q2 How satisfied are you with the current communication channels (Newsletter, Association website, community signs, e-blasts.)

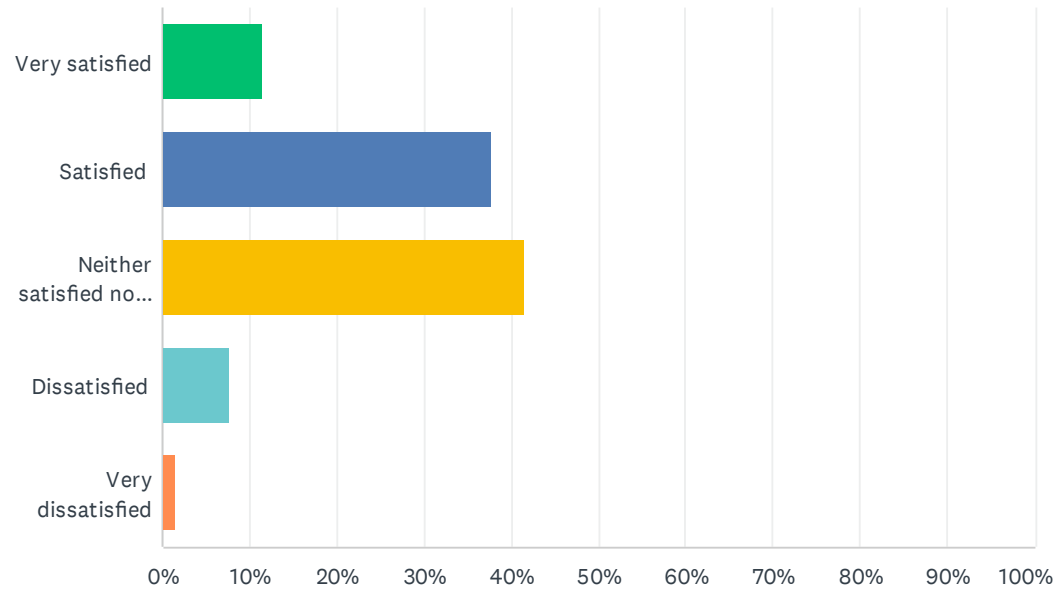
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	26.12%	35
Satisfied	50.75%	68
Neither satisfied nor dissatisfied	18.66%	25
Dissatisfied	4.48%	6
Very dissatisfied	0.00%	0
TOTAL		134

Q3 How satisfied are you with our pool management vendor (Trident Pool Group)?The pool is cleaned, trash emptied, pool deck/furniture tidy/straightened.

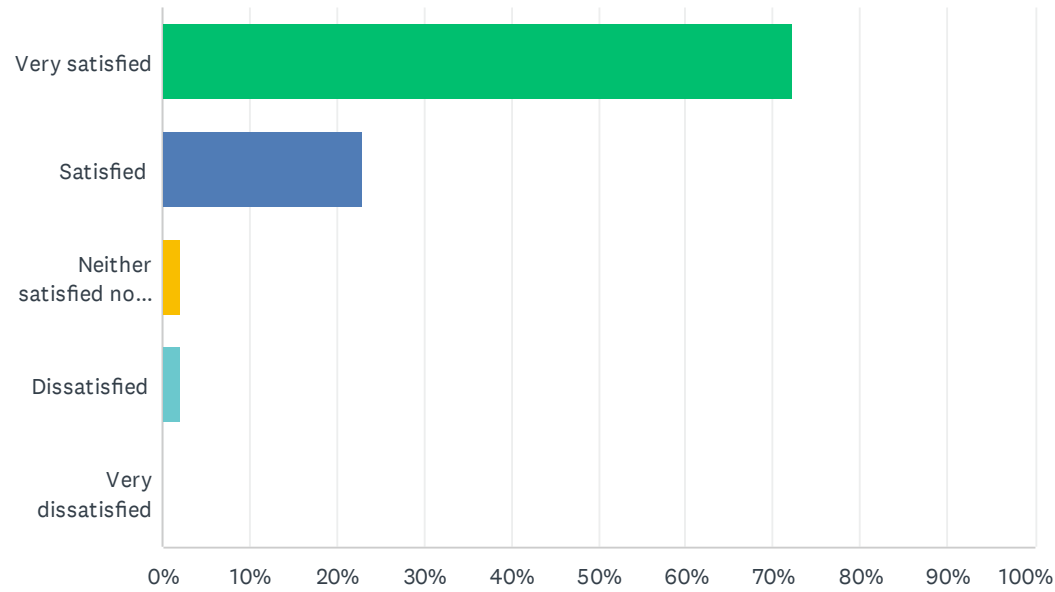
Answered: 130 Skipped: 4



ANSWER CHOICES	RESPONSES	
Very satisfied	11.54%	15
Satisfied	37.69%	49
Neither satisfied nor dissatisfied	41.54%	54
Dissatisfied	7.69%	10
Very dissatisfied	1.54%	2
TOTAL		130

Q4 How satisfied are you with our garbage/recycling vendor (K&S Sanitation Services)?

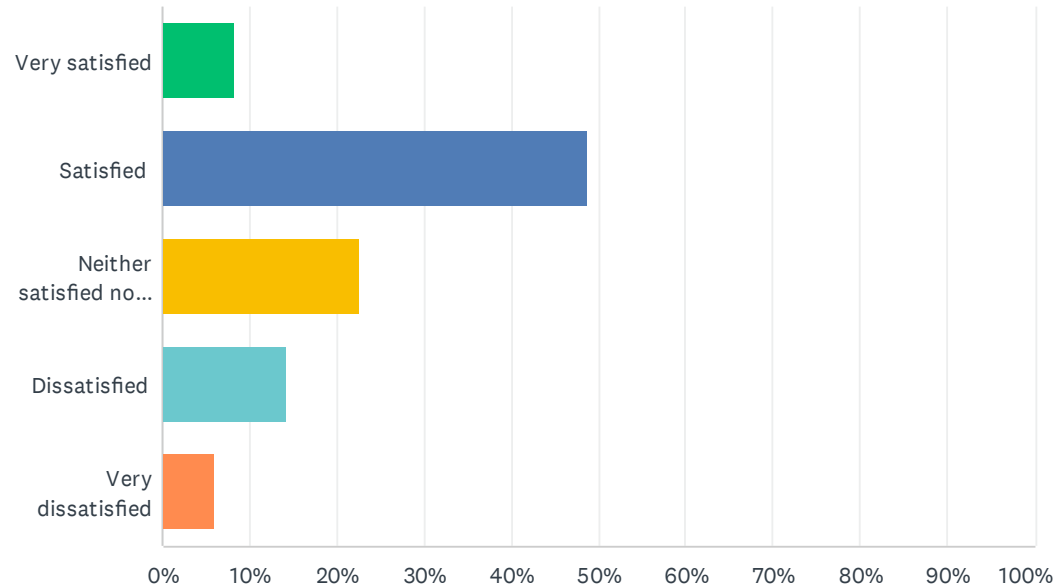
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	72.39%	97
Satisfied	23.13%	31
Neither satisfied nor dissatisfied	2.24%	3
Dissatisfied	2.24%	3
Very dissatisfied	0.00%	0
TOTAL		134

Q5 How satisfied are you with Kuester twice-monthly inspections of the community to ensure covenant enforcement of the Reserve is consistent to ensure owners are maintaining their properties according to our standards/governing documents?

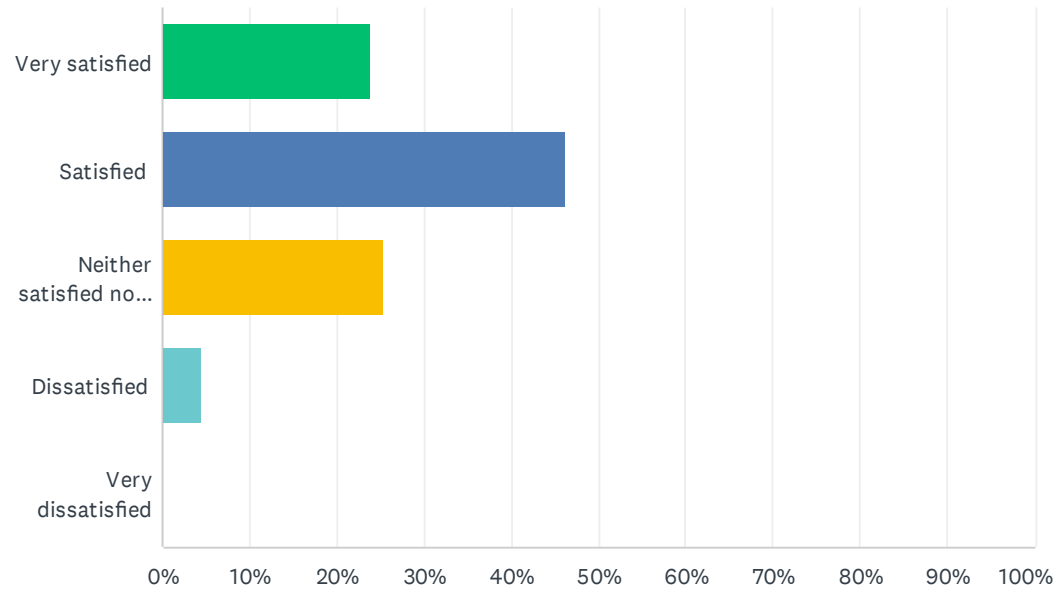
Answered: 133 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very satisfied	8.27%	11
Satisfied	48.87%	65
Neither satisfied nor dissatisfied	22.56%	30
Dissatisfied	14.29%	19
Very dissatisfied	6.02%	8
TOTAL		133

Q6 How satisfied are you with our security cameras, fencing, and access controlled basketball goals in creating a deterrence to misconduct in the amenities areas?

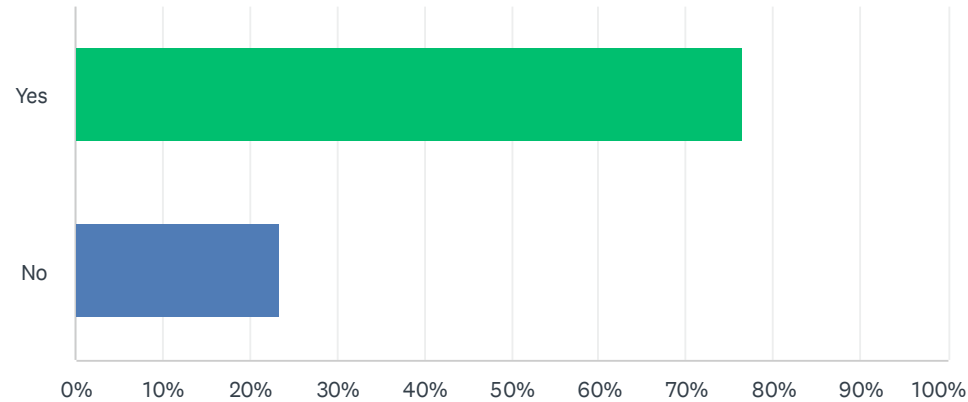
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	23.88%	32
Satisfied	46.27%	62
Neither satisfied nor dissatisfied	25.37%	34
Dissatisfied	4.48%	6
Very dissatisfied	0.00%	0
TOTAL		134

Q7 I would be interested in the HOA exploring adding a Flock Safety license plate reader system which helps deter those with registered/documentated offenses from entering the neighborhood as it works in conjunction with local law enforcement.

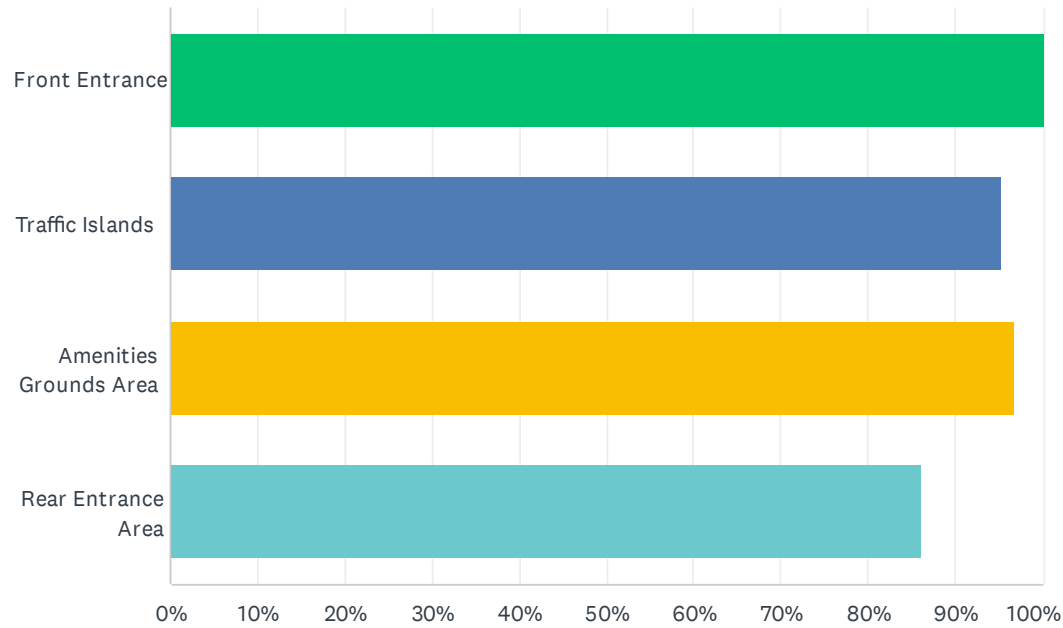
Answered: 128 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	76.56%	98
No	23.44%	30
TOTAL		128

Q8 I am satisfied with the condition of these common areas (check all that apply):

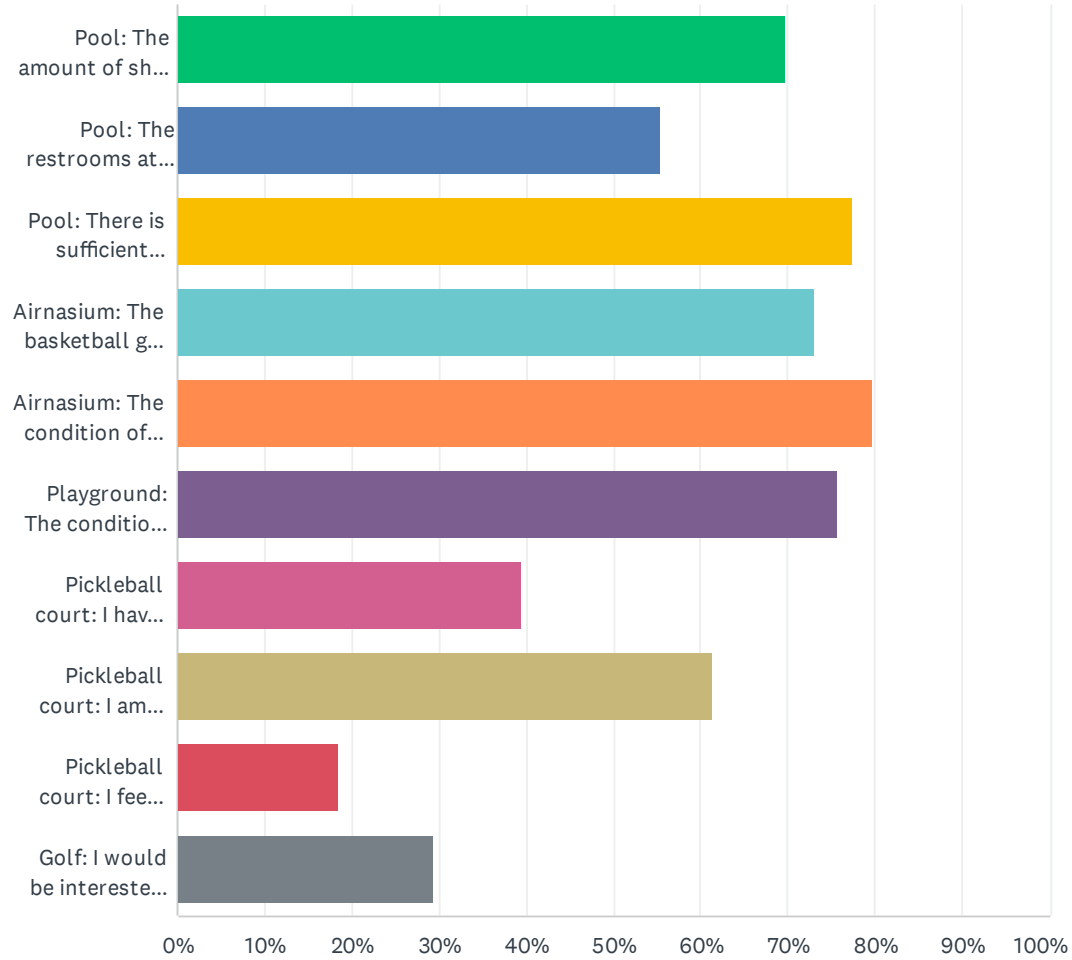
Answered: 129 Skipped: 5



ANSWER CHOICES	RESPONSES	
Front Entrance	100.00%	129
Traffic Islands	95.35%	123
Amenities Grounds Area	96.90%	125
Rear Entrance Area	86.05%	111
Total Respondents: 129		

Q9 I am satisfied with (check all that apply):

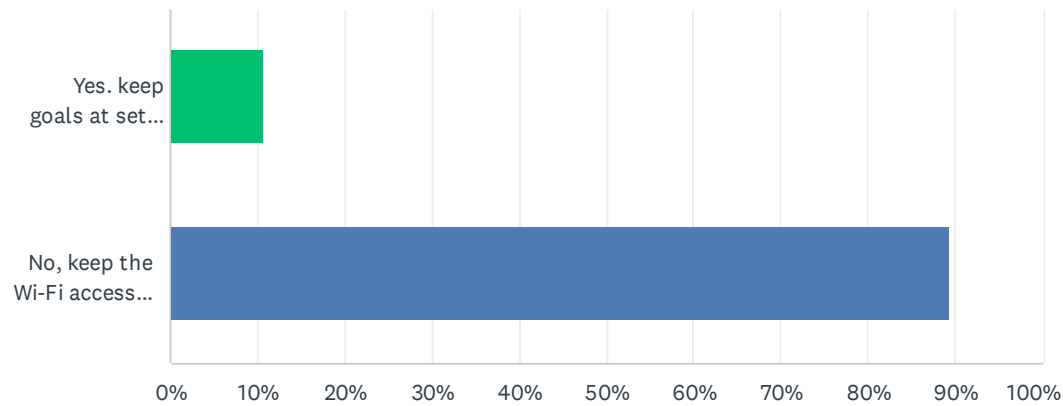
Answered: 119 Skipped: 15



ANSWER CHOICES	RESPONSES	
Pool: The amount of shade at the pool.	69.75%	83
Pool: The restrooms at the pool.	55.46%	66
Pool: There is sufficient seating around the pool.	77.31%	92
Airlines: The basketball goal Wi-Fi access system which supports keeping Amenities for Reserve homeowners.	73.11%	87
Airlines: The condition of the court and general airlines area.	79.83%	95
Playground: The condition of the playground equipment and area.	75.63%	90
Pickleball court: I have used the Pickleball court!	39.50%	47
Pickleball court: I am satisfied with the new Pickleball court.	61.34%	73
Pickleball court: I feel we need a reservation process/system for the court vs. the standard two up/two down court rules.	18.49%	22
Golf: I would be interested in a putting green and small one person driving range box next to the Pickleball court.	29.41%	35
Total Respondents: 119		

Q10 I would like to see the Basketball Goals returned to their set position instead of the existing Wi-Fi access system.

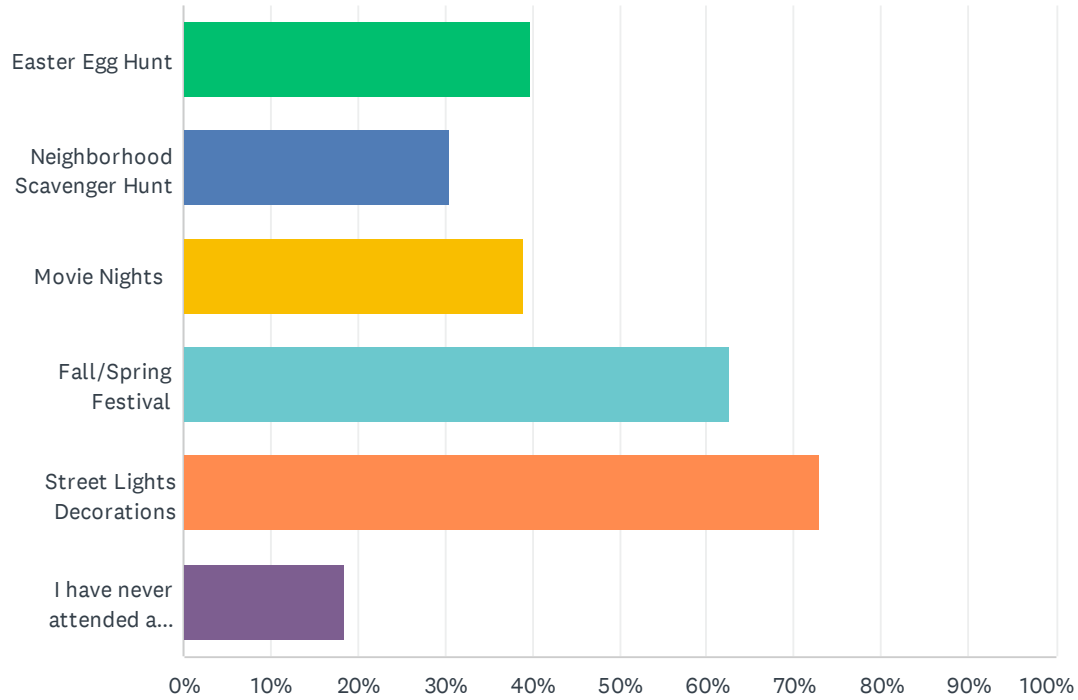
Answered: 112 Skipped: 22



ANSWER CHOICES	RESPONSES	
Yes. keep goals at set position allowing play at any time from anyone.	10.71%	12
No, keep the Wi-Fi access system to control court access to Reserve Homeowners.	89.29%	100
TOTAL		112

Q11 I enjoy the following events at the Reserve (check all that apply.)

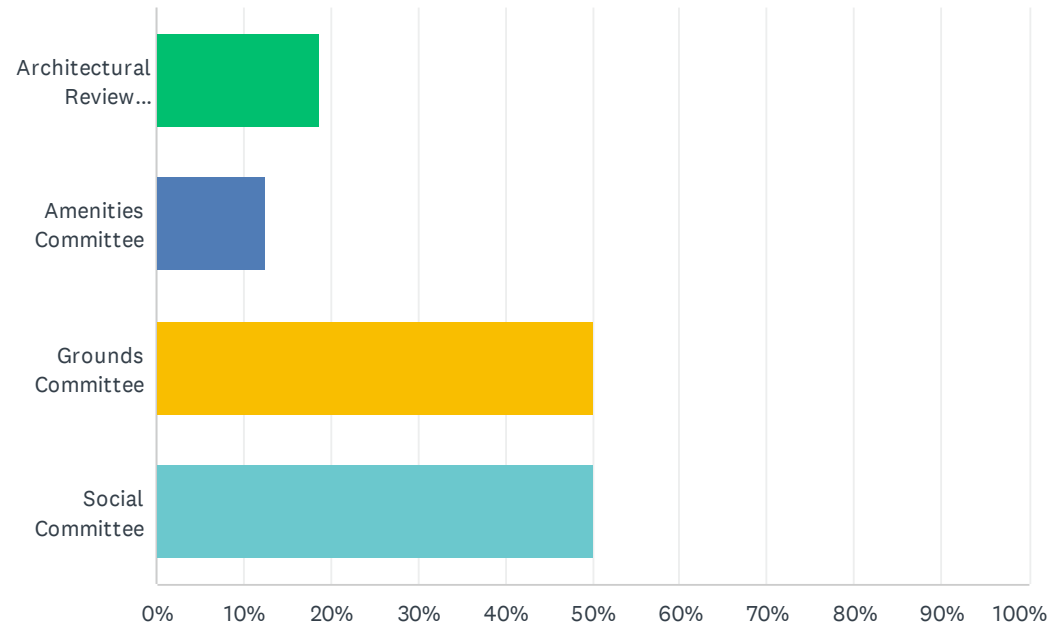
Answered: 118 Skipped: 16



ANSWER CHOICES	RESPONSES	
Easter Egg Hunt	39.83%	47
Neighborhood Scavenger Hunt	30.51%	36
Movie Nights	38.98%	46
Fall/Spring Festival	62.71%	74
Street Lights Decorations	72.88%	86
I have never attended a social event sponsored by the reserve	18.64%	22
Total Respondents: 118		

Q12 I would be interested in volunteering for the committee below (note that the work of these committees help support having lower HOA fees.)

Answered: 16 Skipped: 118



ANSWER CHOICES	RESPONSES
Architectural Review Committee	18.75% 3
Amenities Committee	12.50% 2
Grounds Committee	50.00% 8
Social Committee	50.00% 8
Total Respondents: 16	

Q13 Final comments / Additional feedback:

Answered: 54 Skipped: 80